

## Brenham ISD Child Nutrition Charge Policy and Alternate Meal FAQ

- How many meals does the BISD charge policy allow a student without money to charge?
  - A student with no money can charge up to three days' worth of meals (3 breakfasts, 3 lunches).
- After the charge limit has been met, what will a child receive?
  - An alternate meal consisting of a cheese sandwich entrée plus fruit, vegetable, and choice of milk will be offered, along with condiments. (All trays offer the same side items.)

## • Can my child choose to buy a cheese sandwich?

- Yes, cheese sandwiches are offered on the menu of each line at all schools every day.
- How will I know if my child has a negative meal account balance?
  - An automated phone call is placed each night to the phone number on record for any household when a student has a negative meal account balance. (Please make certain campus registrars have a current phone number on file to receive the call).
- Can I get an email when my student's balance gets below a set dollar amount?
  - Yes, you may set up low balance notifications in EZSchoolPay, our online payment portal.
- Is there a charge to set up an EZSchoolPay account?
  - No, there is no charge to set up an account in EZSchoolPay. An EZSchoolPay account can be set up without entering any credit card information at all.
- Can my child set up their own EZSchoolPay account to see their balance at any time?
  - Yes, you can create an account for your child (no credit card required). Your child can then download the EZSchoolPay app and log in with his/her student account information to view the meal account balance at any time.
- How can I get assistance to pay for my child's meals?
  - Visit <u>http://brenham.healtheliving.net</u> to apply online.
  - Paper applications are available in the Child Nutrition Office at 1301 Niebuhr Street.
  - You may call the Child Nutrition office at (979) 277-3750 for personal assistance.
- Is there a donor account that I can contribute to that will help alleviate debt on accounts?
  - Yes, Brenham ISD does have a donor account. Donations can be made by contacting the Child Nutrition office at (979) 277-3750.