

### 10.9.2019

# Q. There has been some discussion lately regarding the handling of students with negative lunch accounts. What is Brenham ISD doing to address this?

A. An automated phone call is placed each night to the phone number on record when a student has a negative meal account balance. A student with no money is allowed to charge up to three days' worth of meals (3 breakfasts, 3 lunches) to give the household time to make a payment on the child's account. Once the grace period is exhausted, the student receives a complete alternate meal consisting of a cheese sandwich entrée plus fruit, vegetable, and choice of milk and condiments free of charge. If a student receives four alternate meals, the household is personally contacted by the child nutrition department to identify their needs and connect them to assistance where possible.

### Q. Speaking of assistance, how can someone from the community help alleviate debt on student accounts?

A. The Brenham ISD Child Nutrition Department has a donor account from which transfers can be made to pay off negative balances. Donations can be made to this account by contacting the child nutrition office at 979-277-3750.

## Q. As a parent, how can I see what my child's account balance is and what my child has been spending their money on?

A. You can create an EZSchoolPay account from the link on the Brenham ISD child nutrition website. This will allow you to see your child's balance at any time. By clicking on your listed child, you can also see a report of all their transactions for the last month.

### Q. Is there a charge to set up EZSchoolPay?

A. No, there is no charge to set up an account in EZSchoolPay. An EZSchoolPay account can be set up without entering any credit card information at all. Parents can also create an account for their child with no credit card associated with the account. The child can then download the EZSchoolPay app on their phone and log in to view the meal account balance at any time.

#### Q. It's almost National School Lunch Week. What is Brenham ISD doing to celebrate this week?

A. This year's National School Lunch Week is October 14-18. The superhero theme will focus on "Saving the Day with a Healthy School Lunch." We will start each day with morning announcements to promote our super healthy food group of the day and at lunch we will serve a variety of menu choices with special attention to the daily featured food group. These featured groups offer menu items that are essential to help support memory and provide vitamins such as vitamin C, provide protein for muscle development and strength, provide fiber for digestive health and B vitamins, plus calcium for bone building. Of course, no celebration is complete without a treat, so also this week, we will also offer a special super treat with lunch meals!